



GAS COMPANY

Phone 1-800-624-2019
customer.service@semcoenergy.com
042623

WELCOME

to SEMCO ENERGY Gas Company

Clean Burning & Efficient Energy



SEMCOENERGY

GAS COMPANY



Welcome to SEMCO ENERGY Gas Company!

Enclosed you will find an application for natural gas service. The first step to having your new service installed is to complete and return the paperwork with the specified payment. Please be sure to complete the customer drawing. This gives our field employees the information necessary to install your service in the correct location.

Please make sure you have included the required information listed below before returning your application:

- Signature (Pg. 1)
- Ready Date, if applicable (Pg. 2)
- Gas Appliances & BTU Load Info (P. 2)
- Customer Drawing, including sewer location (Pg. 3)
- Payment (\$200.00 Minimum Connection Fee, unless otherwise specified)

* Please make check payable to SEMCO ENERGY

IMPORTANT: Missing information may delay processing of your application and/or installation.



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What you do after SEMCO ENERGY Gas Company has installed the outdoor natural gas line

- If necessary, schedule a licensed plumbing and heating contractor to convert your appliances and change any piping in your home.
- SEMCO employees do **not** convert appliances, do **not** install inside piping, and do **not** light any appliances.
- SEMCO requires that the contractor connect the inside piping to the outside meter bar and disconnect any propane energy source. At least one appliance must be ready to light by the contractor before the natural gas can be turned on.
- Plan for your contractor to meet with the SEMCO employee who will turn on your gas.
- Schedule your meter installation—Call SEMCO at 1-800-860-4277
Chesterfield area: ext 2804 Port Huron area: ext 5018 Holland area: ext 5777
Niles area: ext 5696 Battle Creek area: ext 5502 Upper Peninsula area: ext 3028
- Plan to reseed any areas disturbed by service line installation.
- Enjoy the money you save by connecting to natural gas!

Thank you for choosing SEMCO ENERGY Gas Company

Installation Steps

1. Complete and return an application for natural gas service with your minimum connection fee of \$200.00, unless otherwise specified.
2. If this is an existing home and you are converting from another fuel source to natural gas, contact a licensed heating and cooling contractor for a cost estimate for converting your appliances.

If you have additional questions, call:

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|--------------------|-----------------|-----------------------|--|---------------------------------|
| East Michigan | Jaclyn Crottie | 800-860-4277 ext 5004 | | jaclyn.crottie@semcoenergy.com |
| West Michigan | Cindie Erwin | 800-860-4277 ext 5768 | | cindie.erwin@semcoenergy.com |
| Upper Peninsula | Erik Lindsay | 800-860-4277 ext 3028 | | erik.lindsay@semcoenergy.com |
| Central Michigan | Aaron Pollman | 800-860-4277 ext 5510 | | aaron.pollman@semcoenergy.com |
| Southwest Michigan | Raschelle Carey | 800-860-4277 ext 5677 | | raschelle.carey@semcoenergy.com |