SEMCOENERGY GAS COMPANY

Connectivity

September / October 2026 | www.semcoenergygas.com

WOULD YOU LIKE TO SAVE OVER $600 PER YEAR?

As a SEMCO customer, you already know the value of natural gas.

If you have an electric water heater in your home, you can save over $600 per year* by switching to a natural gas water heater. In addition to the savings, natural gas water heaters heat up quicker than comparable electric water heaters.

So if you are tired of a cool shower and want to save some money, take a look at switching to a high-efficiency natural gas water heater.

* Calculations based on prices in the Michigan Public Service Commission ("MPSC") Comparison of Average Rates for MPSC-Regulated Electric Utilities in Michigan, June 1, 2024. Actual energy savings may vary based on household usage, equipment, and other factors.

SENIOR CITIZEN PROTECTIONS

Any account holder 65 years or older, regardless of income, may notify SEMCO to receive shut off protection between **November 1 - March 31.**

Please contact Customer Service at **1-800-624-2019** if your account qualifiesfor this increased protection.

CALL 811 BEFORE YOU DIG – IT'S FREE

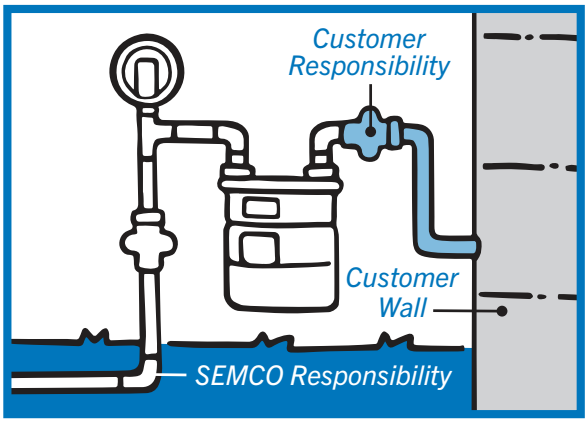
It's easy to contact MISS DIG 811 before you dig. Dial 811 before beginning any hand digging or mechanical excavation project to have utility lines located. 811 is the toll-free nationwide "Call Before You Dig" number. Just dial 811 and your call will be routed to the MISS DIG Call Center in Michigan. MISS DIG 811 will notify affected member utility companies to send crews to mark underground lines for **FREE.**

HANDS OFF FOR SAFETY

Don't Tamper With SEMCO's Equipment

SEMCO reminds its customers not to attempt to service any natural gas equipment owned by SEMCO – no matter how simple the procedure may seem.

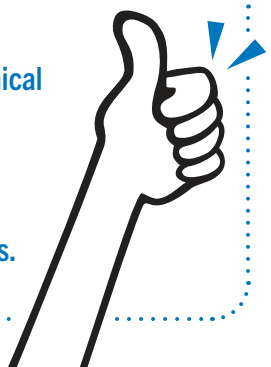
All equipment, from the underground piping up to the gas meter, as indicated in the diagram, is SEMCO property. Only authorized SEMCO Service Technicians or contractors may service or maintain SEMCO's equipment. Customer-owned gas lines and connections between the outlet of the meter and the customer's home, as indicated in the diagram, are the responsibility of the homeowner and should be serviced by a qualified plumber or heating and cooling specialist.



Turning the valve leading to the gas meter on or off, or operating any SEMCO equipment yourself, could result in a serious safety hazard.

If you need to have the gas to your home temporarily turned off for any reason, please contact SEMCO at 1-800-624-2019.

Remember, natural gas is a safe, efficient, and economical fuel when connected and maintained by trained professionals, such as SEMCO Service Technicians.



SIMPLIFY YOUR LIFE WITH PAPERLESS BILLING

Enroll in SEMCO's eBill program today.

Simply register through "My Access Online" by visiting **www.semcoenergygas.com** or contact Customer Service at 1-800-624-2019.

You will receive a monthly email notification when your billing statement is available for viewing. The email will be sent each month in place of a paper billing statement. With eBill, you will be able to make a payment anytime on SEMCO's website by electronic check with no fee.

MOBILE APP
Take us with you!

Download the SEMCO Energy mobile app and manage your account from anywhere.
Available on: Apple Store or Google Play

PAYMENT PLANS

You don't have to wait for winter to seek help if you are having trouble paying your gas bill. Contact SEMCO as soon as you think you will not be able to pay your entire bill. You may be eligible to apply for assistance towards your gas bill or a payment plan may be set up to keep your bill up-to-date and avoid the risk of shut off.

For more information, contact Customer Service at 1-800-624-2019.

2-1-1 Get Connected. Get Answers

Michigan 2-1-1 is a free, confidential service that connects you with local community-based organizations across the state offering thousands of different programs, services, and resources.

You Can Pay Your Bill at Walmart Save money. Live better.

Pay your bill at your local Walmart with an additional fee as low as $2.50. Just take a copy of your bill to any Walmart Money Center or Customer Service Desk. For more information, call SEMCO at 1-800-624-2019 or visit www.walmart.com/billpayment.

ENERGY TIP

ENERGY STAR® labeled products may help reduce your energy bills by up to 30 percent.

Find retailers near you at **energystar.gov** when you are ready to replace your heating and cooling systems, as well as other appliances. Rebates are available for ENERGY STAR appliances, as well as for other energy conservation measures.

To find out more, please visit www.semcoewr.com for more information on rebates available to SEMCO customers.

ENERGY STAR

HOW TO REACH SEMCO ENERGY

CUSTOMER SERVICE
1-800-624-2019 or
customer.service@semcoenergy.com

GAS LEAKS AND OTHER EMERGENCIES
1-888-GAS-1-GAS (1-888-427-1427)