SEMCOENERGY
GAS COMPANY

Connectivity

May / June 2026 | www.semcoenergygas.com

BUDGET PLAN 2026 ENROLLMENT NOW OPEN

Enroll in **SEMCO's budget program** and help manage the seasonal variances in your energy bills. The budget program averages your gas usage over the last year and allows you to pay the same amount each month. **Enrollment is FREE** and open to eligible residential customers during **May, June, and July of each year.** To be eligible, your account must be up to date.

PROGRAM DETAILS

- **Your budget payment** is based on the previous 12 months of consumption at your address, current gas rates, and then is adjusted for weather variances.
- **Your monthly bill** will show your budget payment amount, along with your actual usage, and the current cost of gas. Any other charges billed to your account, such as a HomeServe Plan, must be paid in addition to your budget payment.
- **Your consumption is monitored,** and your payment amount may be adjusted to help ensure that you do not face any unexpected high energy bills in the future.
- **You will remain enrolled** in the program unless you request to be removed or make a late payment. If you are removed from the program, the entire balance on your account will become due. To re-enroll, you must meet all the enrollment requirements.
- **Reconciliation month:** In the 12th month of the budget, your actual gas usage is compared with the amount you paid. If you paid for more gas than what you actually used, this will result in a credit balance on your account and is reflected on your bill during the 12th month. Any credit balance will be applied to future payments or refunded at your request. If you paid for less gas than the actual usage, your bill would show a balance due. The entire amount must be paid, in addition to your current charges, for continued participation in the budget program.

The commercial budget program is open to eligible commercial customers during May and June. For eligibility requirements, please contact Customer Service at 1-800-624-2019.

The budget program also works great with the Direct Payment Plan. The **Direct Payment Plan** is a **FREE** service where your monthly payments are automatically withdrawn from your designated checking or savings account on your bill due date each month.

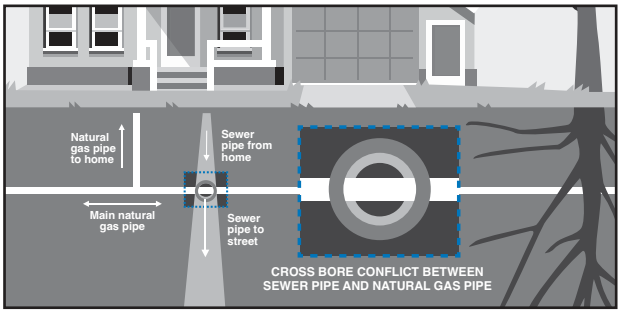
Contact Customer Service at 1-800-624-2019 or customer.service@semcoenergy.com.

Are you looking to reduce mail clutter?

Enroll in paperless billing. With **eBill** you can view and pay your bill online. Visit us at www.semcoenergygas.com to get started.

SEWER CLOGS AND UTILITY LINES – CALL 811 BEFORE YOU CLEAR

A blocked sewer line may result from another utility line (e.g., gas, electric, cable TV, or communications) being accidently drilled through such sewer line.



That Clog Just Might Be a Utility Line

Attempting to clear this type of blockage may result in a serious accident involving loss of life, injuries, or significant property damage. Before digging, please call MISS DIG (811) and request an emergency ticket. In addition, follow the precautionary measures detailed on SEMCO's website www.semcoenergygas.com in the Safety section under Sewer and Cross Bore Safety to help prevent such accidents.

SAVING IS SIMPLE WITH THE SEMCO ENERGY WASTE REDUCTION (EWR) PROGRAM

The direct use of natural gas is the most cost-effective way to heat homes and businesses in Michigan.

SEMCO's Energy Waste Reduction (EWR) Program helps customers reduce energy use and lower utility bills through rebates and energy-saving resources.

SEMCO Energy Waste Reduction
Save Energy. **Save Money.**

What We Offer:

- **Rebates for Residential Customers** – Save up to $750 on insulation upgrades to improve comfort and efficiency.
- **Support for Businesses** – Rebates available for HVAC systems, insulation, commercial kitchen equipment, and more. The Commercial & Industrial Program may cover up to 75% of project costs.
- **Natural Gas Savings for All** – Incentives for water heaters, industrial boilers, and more to help customers save energy and money.

Visit www.semcoenergygas.com, and click on Save Energy for the latest information on program offerings and rebates for energy-efficient products.

TAKE OUR GAS PIPELINE SAFETY SURVEY

SEMCO is currently surveying customers on their basic knowledge of gas pipeline safety programs, including MISS DIG.

The survey is quick, easy, and conducted over an automated telephone system that can be contacted at your convenience.

Your responses will help SEMCO create a more effective and far-reaching safety message for all our customers.

If you are willing to give about five minutes to help with this survey, please call 1-866-409-4488, anytime.

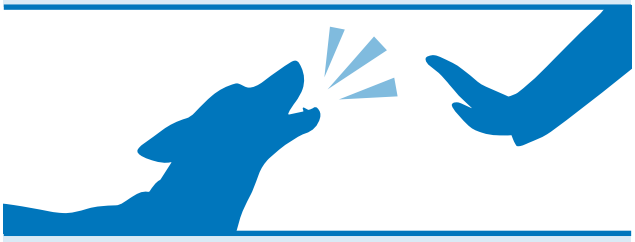
We appreciate your help and look forward to hearing from you.

CALL 811 BEFORE YOU DIG – IT'S FREE

It's easy to contact MISS DIG 811 before you dig. Dial 811 before beginning any hand digging or mechanical excavation project to have utility lines located. 811 is the toll-free nationwide "Call Before You Dig" number. Just dial 811 and your call will be routed to the MISS DIG Call Center in Michigan. MISS DIG 811 will notify affected member utility companies to send crews to mark underground lines for **FREE**.

DOG SAFETY

Your family pet could be an on-the-job safety issue for SEMCO employees.



While SEMCO appreciates your family pets and encounters them daily, it is difficult to determine which pets are friendly and which ones are not. Our workers experience several dog attacks each year. Please keep all dogs indoors when SEMCO crews are working on your property. If you have a dog you believe may react aggressively, please email us at dog.safety@semcoenergy.com and we will add a note to your account.

ENERGY TIP

Using electricity for drying clothes is shrinking your wallet and in these tough times, every penny counts. On average, consumers can dry two loads of laundry with natural gas for the same cost as drying one load with electricity.

By switching your dryer to natural gas, you could **save up to $150 per year.***

**Based on EIA data for average residential electric rates in Michigan.*

HOW TO REACH SEMCO ENERGY

CUSTOMER SERVICE
1-800-624-2019 or
customer.service@semcoenergy.com

GAS LEAKS AND OTHER EMERGENCIES
1-888-GAS-1-GAS (1-888-427-1427)

www.semcoenergygas.com