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Managing your SEMCO bill during the "COVID-19" crisis

Make a Plan

Are you having trouble paying your bill? Call SEMCO today.

We are working with our customers to come up with flexible payment plans. You may also qualify to receive assistance with paying your bill. Call today to speak with one of our Customer Service Representatives who are ready and willing to help.



1-800-624-2019

Energy Assistance Programs

Programs are available to provide direct energy assistance to help with your SEMCO bill.

State Emergency Relief (SER)

Apply with the MDHHS or a Community Partner. michigan.gov/mibridges

Monthly Assistance Program (MAP)

Reduced monthly payment program. For more information click here.

Home Heating Credit

The application and instructions to apply can be found by clicking here.

Medical Protection

Medical protections are available to help you avoid disconnection of service. Contact SEMCO to request a copy of the form or visit semcoenergygas.com (doctor certification is required)



Be Energy Wise

The amount of gas you use makes up a significant part of your SEMCO bill. By using less gas, you can lower the amount on your future bills.

Wash a full load of laundry. Clean your dryer filter.



Set your water heater to 120 degrees.



Changing temperatures can let us open the windows and turn off the furnace.



Find Resources

Find additional resources in your community, from food, shelter, and energy assistance. Dial 2-1-1 or go to www.mi211.org

2-1-1

NEED HELP?



You can reach SEMCO ENERGY Customer Service at 1-800-624-2019 Monday thru Friday 8:00 AM - 4:30 PM

