



SEMCOENERGY  
GAS COMPANY

# Connectivity

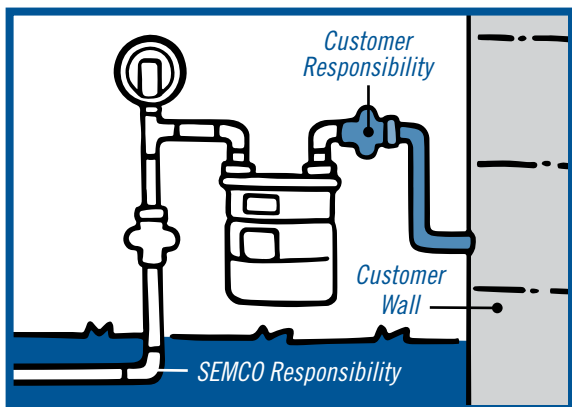
September / October 2022 | [www.semcoenergygas.com](http://www.semcoenergygas.com)

## HANDS OFF FOR SAFETY

*Don't Tamper With SEMCO ENERGY Gas Company Equipment*

SEMCO ENERGY Gas Company reminds its customers not to attempt to service any natural gas equipment owned by SEMCO – no matter how simple the procedure may seem.

All equipment from the underground piping up to and including your gas meter, as indicated in the diagram, is SEMCO property and is serviced and maintained only by SEMCO Service Technicians or contractors. Customer-owned gas lines and connections between the outlet of the meter and your home, as indicated in the diagram, are the responsibility of the homeowner and should be serviced by a qualified plumber or heating and cooling specialist.



Turning the valve leading to the gas meter on or off, or operating any SEMCO equipment yourself, could result in a serious safety hazard.

If you need to have the gas to your home temporarily turned off for any reason, please contact SEMCO at 1-800-624-2019.

Remember, natural gas is a safe, efficient, and economical fuel when connected and maintained by trained professionals, such as SEMCO Service Technicians.



## SENIOR CITIZEN PROTECTIONS

*Any account holder 65 years or older, regardless of income, may notify SEMCO ENERGY Gas Company to be protected from shut off from November 1 - March 31.*



Please contact Customer Service at **1-800-624-2019** if your account qualifies for this increased protection.

## PAYMENT PLANS

You don't have to wait for winter to seek help if you are having trouble paying your gas bill. Contact SEMCO ENERGY Gas Company as soon as you think you will not be able to pay your entire bill. A payment plan may be set up to keep your bill up-to-date and avoid the risk of shut off.

*For more information, contact Customer Service at 1-800-624-2019.*

**2-1-1**  
Get Connected. Get Answers

Michigan 2-1-1 is a free, confidential service that connects you with local community-based organizations across the state offering thousands of different programs, services, and resources.

## SIMPLIFY YOUR LIFE WITH PAPERLESS BILLING

Enroll in  
**SEMCO  
ENERGY**  
Gas Company's  
eBill program today.



Simply register through  
"My Access Online" by visiting  
[www.semcoenergygas.com](http://www.semcoenergygas.com) or contact  
Customer Service at 1-800-624-2019.

You will receive a monthly email  
notification when your billing statement  
is available for viewing. The email will  
be sent each month in place of a paper  
billing statement. With eBill, you will  
be able to make a payment anytime on  
SEMCO's website by electronic check  
with no fee.

## WOULD YOU LIKE TO SAVE OVER \$600 PER YEAR?

*As a SEMCO ENERGY Gas Company  
customer, you already know the value  
of natural gas.*



If you have an electric  
water heater in your home,  
you can save over \$600  
per year\* by switching  
to a natural gas water  
heater. In addition to the  
savings, natural gas water  
heaters heat up quicker  
than comparable electric  
water heaters.

So if you are tired of a  
cool shower and want to  
save some money, take a  
look at switching to a  
high-efficiency natural gas water heater.

\* Calculations based on prices in the MPSC  
Comparison of Average Rates for MPSC-Regulated  
Electric Utilities in Michigan, July 1, 2022.

## ENERGY TIP



ENERGY STAR® labeled products  
can cut your energy bills by up  
to 30 percent. Find retailers near  
you at [energystar.gov](http://energystar.gov) when you are ready to  
replace your heating and cooling systems, as  
well as other appliances. Rebates are available  
for ENERGY STAR appliances, as well as for  
other energy conservation measures.

To find out more, please visit [www.semcoewr.com](http://www.semcoewr.com)  
or [www.semcoenergygas.com](http://www.semcoenergygas.com) for more information  
on rebates available to SEMCO ENERGY Gas  
Company customers.

You Can Pay  
Your Bill at

**Walmart**   
Save money. Live better.

Pay your bill at your local Walmart with an  
additional fee as low as \$2.50. Just take a copy  
of your bill to any Walmart MoneyCenter  
or Customer Service Desk. For more information,  
call SEMCO ENERGY Gas Company at 1-800-  
624-2019 or visit [www.walmart.com/billpayment](http://www.walmart.com/billpayment).

## HOW TO REACH SEMCO ENERGY

### CUSTOMER SERVICE

1-800-624-2019 or  
[customer.service@semcoenergy.com](mailto:customer.service@semcoenergy.com)

### GAS LEAKS AND OTHER EMERGENCIES

1-888-GAS-1-GAS (1-888-427-1427)

[www.semcoenergygas.com](http://www.semcoenergygas.com)

