

Connectivity

May / June 2026 | www.semcoenergygas.com

BUDGET PLAN 2026 ENROLLMENT NOW OPEN

Enroll in SEMCO's budget program and help manage the seasonal variances in your energy bills. The budget program averages your gas usage over the last year and allows you to pay the same amount each month. Enrollment is FREE and open to eligible residential customers during May, June, and July of each year. To be eligible, your account must be up to date.

PROGRAM DETAILS

- Your budget payment is based on the previous 12 months of consumption at your address, current gas rates, and then is adjusted for weather variances.
- Your monthly bill will show your budget payment amount, along with your actual usage, and the current cost of gas. Any other charges billed to your account, such as a HomeServe Plan, must be paid in addition to your budget payment.
- Your consumption is monitored, and your payment amount may be adjusted to help ensure that you do not face any unexpected high energy bills in the future.
- You will remain enrolled in the program unless you request to be removed or make a late payment. If you are removed from the program, the entire balance on your account will become due. To re-enroll, you must meet all the enrollment requirements.
- Reconciliation month: In the 12th month of the budget, your actual gas usage is compared with the amount you paid. If you paid for more gas than what you actually used, this will result in a credit balance on your account and is reflected on your bill during

the 12th month. Any credit balance will be applied to future payments or refunded at your request. If you paid for less gas than the actual usage, your bill would show a balance due. The entire amount must be paid, in addition to your current charges, for continued participation in the budget program.

The commercial budget program is open to eligible commercial customers during May and June. For eligibility requirements, please contact Customer Service at 1-800-624-2019.

The budget program also works great with the Direct Payment Plan. The Direct Payment Plan is a FREE service where your monthly payments are automatically withdrawn from your designated checking or savings account on your bill due date each month.

Contact Customer Service at 1-800-624-2019 or customer.service@semcoenergy.com.

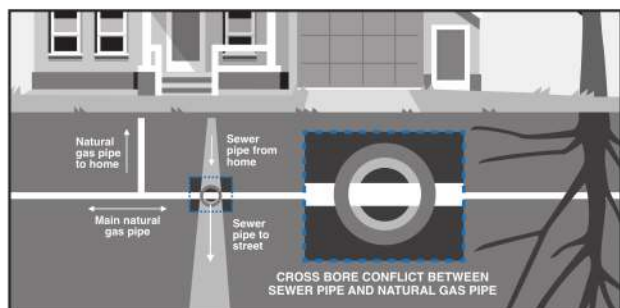
Are you looking to reduce mail clutter?



Enroll in paperless billing. With eBill you can view and pay your bill online. Visit us at www.semcoenergygas.com to get started.

SEWER CLOGS AND UTILITY LINES — CALL 811 BEFORE YOU CLEAR

A blocked sewer line may result from another utility line (e.g., gas, electric, cable TV, or communications) being accidentally drilled through such sewer line.



That Clog Just Might Be a Utility Line

Attempting to clear this type of blockage may result in a serious accident involving loss of life, injuries, or significant property damage. Before digging, please call MISS DIG (811) and request an emergency ticket. In addition, follow the precautionary measures detailed on SEMCO's website www.semcoenergygas.com in the Safety section under Sewer and Cross Bore Safety to help prevent such accidents.