



SEMCOENERGY
GAS COMPANY

Connectivity

March / April 2026 | www.semcoenergygas.com

SIGN UP FOR MY ACCESS ONLINE

To get started, visit www.semcoenergygas.com, select **My Account** at the top of the page, then select **Sign Up Now**.

My Access Online gives you more than just a convenient way to pay your bill. Register today and enjoy these benefits:

- **Direct Payment Plan**
Have your payment automatically deducted from your checking or savings account each month on the due date.
- **eBill Program**
Receive your bill by email and make one-time payments from your checking or savings account at no additional cost.
- **Flexible Payment Options**
Make or schedule payments online using your credit card or bank account (fees may apply).
- **Account Management**
Review your account details, payment history, and natural gas usage anytime.
- **Quick Service Requests**
Easily request service turn-offs or transfers and update your mailing address online.

If you have questions about My Access Online or any SEMCO service, email customer.service@semcoenergy.com or call 1-800-624-2019.



Don't wait— enroll in My Access Online today!

CALL 811 BEFORE YOU DIG – IT'S FREE

It's easy to contact **MISS DIG 811** before you dig to have utility lines located.



Dial 811 before beginning any hand digging or mechanical excavation project. 811 is the toll-free nationwide "Call Before You Dig" number. Just dial 811 and your call will be routed to the MISS DIG Call Center in Michigan. MISS DIG 811 will notify affected member utility companies to send crews to mark underground lines for FREE.

IDENTIFYING GAS LINE MARKERS

Natural gas pipelines are usually underground, which is why it is so important to contact **MISS DIG 811** before beginning any project involving digging.

In some situations, SEMCO ENERGY Gas Company is required to permanently mark its pipeline locations. The pipeline markers typically used by SEMCO (as shown) include a number for MISS DIG 811 (1-800-482-7171 or 811). MISS DIG 811 must be contacted at least 72 hours, but not more than 14 calendar days, before beginning any project involving digging so that all utility lines, including natural gas pipelines, can be marked. This is not only for your safety, but you can be held liable for damage to unmarked lines.

SEMCO gas line markers also list a 24-hour emergency number: **1-888-GAS-1-GAS (1-888-427-1427)**. This number should be used **ONLY** to report emergencies.

If you have questions about this information, contact SEMCO Customer Service at 1-800-624-2019.

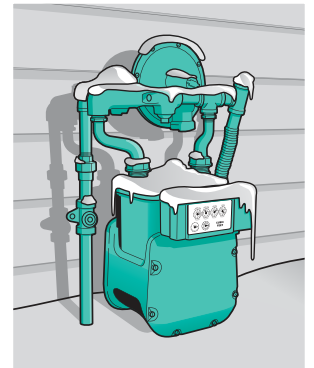
Note To Professional Contractors: Third-party contractors are subject to Michigan Occupational Safety and Health Administration (MIOSHA) requirements. MIOSHA cites in its "Construction Safety Standards" possible regulatory enforcement action that could be taken against excavation contractors who place their employees at risk by not utilizing proper damage prevention practices. The lack of adequate damage prevention could subject the excavator to MIOSHA regulatory enforcement.



KEEP METER CLEAR

SEMCO ENERGY Gas Company would like to remind you about the gray meter mounted to the outside of your home or business. It is owned and maintained by SEMCO.

In an effort to maintain the equipment, we ask that customers assist us by keeping a clear path to the meter. It is important that there are no obstacles such as fences, brush, bushes, or anything that would make access to the meter difficult.



Not only is this necessary for routine maintenance, but it may also be critical in the case of an emergency, where an authorized SEMCO employee may need to turn off the gas to your premises.

ENERGY TIP

WANT A GREAT WAY TO INVEST YOUR TAX REFUND?



How about switching from electric to gas hot water? A gas water heater may save you more than \$400 per year!

SEMCO offers rebates on a variety of home upgrades, including water heaters, insulation, and many other gas conservation improvements. To learn more about the rebates offered by SEMCO, you can visit www.semcoenergygas.com or call 1-855-298-5387.

HOW TO REACH SEMCO ENERGY

GAS LEAKS AND OTHER EMERGENCIES

1-888-GAS-1-GAS (1-888-427-1427)

CUSTOMER SERVICE

1-800-624-2019 or
customer.service@semcoenergy.com

www.semcoenergygas.com