



SEMCOENERGY  
GAS COMPANY

# Connectivity

January / February 2024 | [www.semcoenergygas.com](http://www.semcoenergygas.com)

## ARE YOU ELIGIBLE FOR A 2023 HOME HEATING CREDIT?

Apply for a Home Heating Credit (HHC) for the 2023 tax year to help pay winter bills if you meet the listed household income guidelines and exemptions. You may claim an exemption for yourself, your spouse, and other dependents. Additional exemptions may also be available. HHC is supported by the Federal Low Income Home Energy Assistance Program (LIHEAP).

Forms are generally available mid to late January and can be found on the SEMCO website or by contacting Customer Service. SEMCO can provide you with assistance in completing the form. HHC claims must be filed before September 30 each year.

Please contact SEMCO once you have filed for the HHC. Protection is available to allow time for the credit to be issued. Please keep a copy of your form with the number of exemptions claimed and the amount of the credit. You will be required to pay for the natural gas service used during the shutoff protection period.

### Income eligibility guidelines are as follows:

EXEMPTIONS	MAXIMUM INCOME
Zero to One	\$16,038
Two	\$21,692
Three	\$27,346
Four	\$33,000
Five	\$38,654
Six	\$44,308

For each exemption over six, add \$5,654.

## 2-1-1

2-1-1 is a one-stop, around-the-clock, free phone and online service that links people with information or agencies that can help with utility assistance and other needs, such as rent payment help, child and elder care, emergency shelters, job training, counseling, etc.

Simply dial 2-1-1 on your phone or visit [mi211.org](http://mi211.org) and select Search Resource Database to get connected to available services.

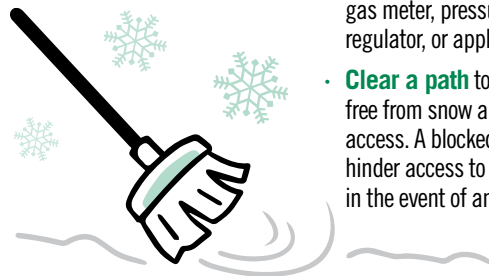


## SAFETY REMINDER

*Natural gas meters and pressure regulators are designed to withstand extreme outdoor weather conditions, but did you know that snow and ice build-up can damage them?*

During the winter, there are a few ways to help protect gas meter equipment and gas appliances to avoid a potentially hazardous situation or disruption of your gas service, including:

- **Clean and repair** leaky seams in your gutters and downspouts to prevent melting snow and ice from dripping onto the gas meter or pressure regulator, which can result in them getting covered in ice when the weather turns colder.
- **To ensure safe operation**, never allow snow to cover your gas meter or its pressure regulator or block your appliance exhaust vents.
- **Use caution** when shoveling snow, plowing, or snowblowing to avoid piling snow against your gas meter, pressure regulator, or appliance vents.
- **Clear a path** to the meter free from snow and ice for easy access. A blocked meter can hinder access to responders in the event of an emergency.



Remove soft snow build-up gently, using only a broom or your hand, rather than a shovel that could damage the meter. Do not try to break up or remove ice or frozen snow from the gas meter, pressure regulator, or piping. If you find the gas meter or pressure regulator is covered in frozen ice or snow, do not attempt to remove the ice or use de-icer. Contact SEMCO ENERGY Gas Company at 1-800-624-2019. A SEMCO technician will take the appropriate steps to rectify the situation.

## NATURAL GAS WORKS FOR MICHIGAN

The weather outside is frightful and a fire in your gas fireplace would be delightful! A gas fireplace can warm your home and add charm and elegance without the need to cut, split and store wood, or clean up ash and debris.

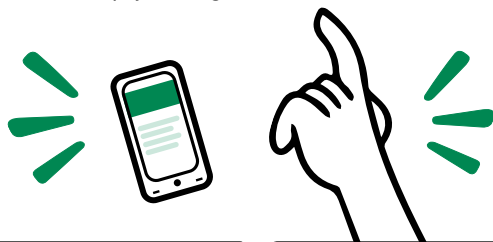


## SEMCO ENERGY GAS COMPANY OFFERS A VARIETY OF PAYMENT OPTIONS

SEMCO ENERGY Gas Company offers a variety of convenient payment options including:

- ▶ **DIRECT PAY:** This plan automatically deducts the amount of your monthly bill from your savings or checking account each month on the due date.
- ▶ **MY ACCESS ONLINE:** Manage your account and pay your bill online by electronic check or credit card. You may also enroll in eBill and receive an email each month when your bill is available for viewing. My Access Online also allows you to access and review other important account information.
- ▶ **PAY BY PHONE:** SEMCO accepts payments over the phone. To take advantage of 24-hour payment processing, just call 1-800-624-2019 to pay using VISA, Discover, MasterCard, American Express, or by electronic check. Please have your account number and credit card or electronic check information available.
- ▶ **PAY BY TEXT:** Customers can make payments anytime, anywhere on any cell phone. Plus, customers receive text alerts when their bill is ready. To enroll, simply log into your online account and choose Pay by Text on the home screen.
- ▶ **LOCAL PAYMENT AGENTS:** You can pay your bill in person at any of our local payment agents. Just present your bill and a check, money order, or cash when making your payment. Also, be aware that it can take up to two (2) business days for your payment to be credited to your SEMCO account. Please be sure to use only authorized CheckFreePay agents to pay your SEMCO bill. Should you receive a shut-off notice and already paid at an agency, please contact SEMCO at 1-800-624-2019 with your confirmation number.

A convenience fee may be charged for certain payment options, including using a credit card, electronic check, or a local payment agent.



Download on the  
**App Store**



GET IT ON  
**Google Play**

Now You Can  
Pay Your Bill at

**Walmart**   
Save money. Live better.

Pay your bill at your local Walmart with an additional fee as low as \$2.25. Just take a copy of your bill to any Walmart MoneyCenter or Customer Service Desk. For more information, call SEMCO ENERGY or go online to [www.walmart.com/billpayment](http://www.walmart.com/billpayment).

## The following is a list of authorized payment locations:

### ALBION

**Mower Agency**  
300 N. Eaton St.

### BATTLE CREEK

**Custer Party Store**  
4315 W. Dickman Road

### BRIDGEMAN

**Midtown Party Store**  
9714 Red Arrow Hwy.

### BUCHANAN

**Lowery Meat & Grocery**  
310 River St.

### CASS CITY

**Quaker Maid Store**  
6614 Main St.

### CLAY

**Anchor Bay Market**  
7205 Dyke Road

### HOMER

**Hopps Colonial Pharmacy**  
126 W. Main St.

### HOUGHTON

**Check and Cash**  
902 Razorback Dr.,  
STE 8B

### ISHPEMING

**Check and Cash**  
810 Carp River Lane,  
STE 1

### LAKEVIEW

**Community First Fed CU**  
9637 North Greenville

### MARINE CITY

**Tim's Party Store**  
1038 S. Parker St.

### MARQUETTE

**Check and Cash**  
1467 W. Washington St.

### MARYSVILLE

**Walsh's Party Store**  
1171 Gratiot Blvd.

### MICHIGAN CITY, IN

**Checks 4 Cash**  
4213 Franklin St.

### NILES

**Crocker Party Store**  
1702 Broadway St.

### PORT HURON

**Ryan's Market**  
1837 Pine Grove Ave.

### SAULT SAINTE MARIE

**Checks and Cash**  
2120 Ashmun St.

### SCHOOLCRAFT

**Harding's Fresh Xpress**  
139 N. Grand

### VANDALIA

**7 Days Express Mart**  
17925 State Road

### WASHINGTON

**Tobacco Village**  
66144 Van Dyke Road

### WATERSMEET

**Nordine Plaza**  
US 2 & Hwy. 45



**CUSTOMER SERVICE** 1-800-624-2019 or  
[customer.service@semcoenergy.com](mailto:customer.service@semcoenergy.com)

**GAS LEAKS AND OTHER EMERGENCIES**  
1-888-GAS-1-GAS (1-888-427-1427)

[www.semcoenergygas.com](http://www.semcoenergygas.com)

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