



SEMCOENERGY
GAS COMPANY

Connectivity

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ARE YOU ELIGIBLE FOR A 2020 HOME HEATING CREDIT?

You may be eligible for a Home Heating Credit (HHC) from the State of Michigan.

Apply for a Home Heating Credit (HHC) for the 2020 tax year to help pay winter bills if you meet the listed household income guidelines and exemptions. You may claim an exemption for yourself, your spouse and other dependents. Additional exemptions may also be available. HHC is supported by the Federal Low Income Home Energy Assistance Program (LIHEAP).

Forms are generally available mid to late January and can be found on the SEMCO website or by contacting Customer Service. SEMCO can provide you with assistance in completing the form. HHC claims must be filed before September 30 each year.

Please contact SEMCO once you have filed for the HHC. Protection is available to allow time for the credit to be issued. Please keep a copy of your form with the number of exemptions claimed and the amount of the credit. You will be required to pay for the natural gas service used during the shutoff protection period.

Income eligibility guidelines are as follows:

EXEMPTIONS	INCOME CEILING
One	\$14,036
Two	\$18,964
Three	\$23,892
Four	\$28,820
Five	\$33,748
Six	\$38,676

For each exemption over six, add \$4,928.

SAFETY REMINDER:

Natural gas meters and pressure regulators are designed to withstand extreme outdoor weather conditions, but did you know that snow and ice build-up can damage them?

During the winter, there are a few ways to help protect gas meter equipment and gas appliances to avoid a potentially hazardous situation or disruption of your gas service, including:

- Clean and repair leaky seams in your gutters and downspouts to prevent melting snow and ice from dripping onto the gas meter or pressure regulator, which can result in them getting covered in ice when the weather turns colder.
- To ensure safe operation, never allow snow to cover your gas meter or its pressure regulator or block your appliance exhaust vents.
- Use caution when shoveling snow, plowing, or snowblowing to avoid piling snow against your gas meter, pressure regulator, or appliance vents.
- Clear a path to the meter free from snow and ice for easy access. A blocked meter can hinder access to responders in the event of an emergency.

Remove soft snow build-up gently, using only a broom or your hand, rather than a shovel that could damage the meter. Do not try to break up or remove ice or frozen snow from the gas meter, pressure regulator, or piping. If you find the gas meter or pressure regulator is covered in frozen ice or snow, do not attempt to remove the ice or use de-icer. Contact SEMCO ENERGY Gas Company at 1-800-624-2019. A SEMCO technician will take the appropriate steps to rectify the situation.

NATURAL GAS WORKS FOR MICHIGAN

The weather outside is frightful and a fire in your gas fireplace would be delightful! A gas fireplace can warm your home and add charm and elegance without the need to cut, split and store wood, or clean up ash and debris.



2-1-1 is a one-stop, around-the-clock, free phone and online service that links people with information or agencies that can help with utility assistance and other needs, such as rent payment help, child and elder care, emergency shelters, job training, counseling, etc.



Simply dial 2-1-1 on your phone or visit mi211.org and select Search Resource Database to get connected to available services.

SEMCO ENERGY GAS COMPANY OFFERS A VARIETY OF PAYMENT OPTIONS

SEMCO ENERGY Gas Company offers a variety of convenient payment options including:

DIRECT PAY: This plan automatically deducts the amount of your monthly bill from your savings or checking account each month on the due date.

MY ACCESS ONLINE: Manage your account and pay your bill online by electronic check or credit card. You may also enroll in eBill and receive an email each month when your bill is available for viewing. My Access Online also allows you to access and review other important account information.

PAY BY PHONE: SEMCO accepts payments over the phone. To take advantage of 24-hour payment processing, just call 1-800-624-2019 to pay using VISA, Discover, MasterCard, American Express, or by electronic check. Please have your account number and credit card or electronic check information available.

PAY BY TEXT: Customers can make payments anytime, anywhere on any cell phone. Plus, customers receive text alerts when their bill is ready. To enroll, simply log into your online account and choose Pay by Text on the home screen.

LOCAL PAYMENT AGENTS: You can pay your bill in person at any of our local payment agents. Just present your bill and a check, money order, or cash when making your payment. Also, be aware that it can take up to two (2) business days for your payment to be credited to your SEMCO account. Please be sure to use only authorized CheckFreePay agents to pay your SEMCO bill. Should you receive a shut-off notice and already paid at an agency, please contact SEMCO at 1-800-624-2019 with your confirmation number.

A convenience fee may be charged for certain payment options, including using a credit card, electronic check, or a local payment agent.



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Now You Can
Pay Your Bill at

Walmart 
Save money. Live better.

Pay your bill at your local Walmart with an additional fee as low as \$2.25. Just take a copy of your bill to any Walmart MoneyCenter or Customer Service Desk. For more information, call SEMCO ENERGY or go online to www.walmart.com/billpayment.

The following is a list of authorized payment locations:

ALBION
Mower Agency
300 N. Eaton St.

BATTLE CREEK
Custer Party
Store
4315 W. Dickman
Road

BRIDGEMAN
Midtown Party
Store
9714 Red Arrow
Hwy.

BUCHANAN
Lowery Meat
& Grocery
310 River St.

BURTON
VG's
4165 E. Court St.

CARO
Ziel's Wine
Shop
895 S. State St.

CASS CITY
Quaker Maid
Store
6614 Main St.

CHESTERFIELD
Marathon Gas
Station
50901 Gratiot Ave.
Wireless Shop
of Chesterfield
34834 23 Mile
Road

CLAY
N & R Market
7205 Dyke Rd.

CLIO
VG's
710 S. Mill St.

DAVISON
VG's
8503 Davison

FAIR HAVEN
Fair Haven
Market
8875 Dixie Hwy.

FENTON
VG's
18005 Silver Pkwy.
VG's North
1390 N. Leroy

FLINT
VG's West
5080 Corunna

HOLLAND
Paul's Pharmacy
803 Lincoln Ave.

HOMER
Hopps Colonial
Pharmacy
126 W. Main St.

HOUGHTON
Check and Cash
902 Razorback Dr.,
STE 8B

ISHPEMING
Check and Cash
810 Carp River
Lane, STE 1

LAKEVIEW
Community First
Fed CU
9637 North
Greenville

MARINE CITY
Tim's Party
Store
1038 S. Parker St.

MARQUETTE
Check and Cash
1467 W.
Washington St.

MARYSVILLE
Walsh's Party
Store
1171 Gratiot Blvd.

**MICHIGAN CITY,
IN**
Checks 4 Cash
4213 Franklin St.

NILES
Crocker Party
Store
1702 Broadway St.

PORT HURON
Ryan's Party
Store
1837 Pine Grove
Ave.

**SAULT SAINTE
MARIE**
Checks and
Cash
2120 Ashmun St.

SCHOOLCRAFT
Harding's Fresh
Xpress
139 N. Grand

UTICA
Valley Farm
Market
45619 Van Dyke

VANDALIA
7 Days Express
Mart
17925 State Road

WASHINGTON
Tobacco Village
66144 Van Dyke
Road

WATERSMEET
Nordine Plaza
US 2 & Hwy. 45



CUSTOMER SERVICE 1-800-624-2019 or
customer.service@semcoenergy.com

GAS LEAKS AND OTHER EMERGENCIES
1-888-GAS-1-GAS (1-888-427-1427)

www.semcoenergygas.com

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