

SECTION B
ADMINISTRATIVE RULES INDEX

B1. TECHNICAL STANDARDS FOR GAS SERVICE (R 460.2301 - R 460.2383) (FOR ALL CUSTOMERS)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002301&Dpt=CI&RngHigh=

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R 460.14001 (revised to R460.20101) et seq. are the Michigan Gas Safety Standards. See Rule B9.

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Refer to the Company's approved Rule C9, Customer Attachment Program.

R 460.2334 Temporary service.

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R 460.2101 (revised to R 460.101) et seq. are the Consumer Standards and Billing Practices for Electric and Gas Residential Service .

R 460.14001 (revised to R 460.20101) et seq. are the Michigan Gas Safety Standards. See Rule B9.

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B1. TECHNICAL STANDARDS FOR GAS SERVICE (R 460.2301 - R 460.2383) (FOR ALL CUSTOMERS)
(Contd)

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PART 6. BILL ADJUSTMENT; METER ACCURACY

- R 460.2361 Bill adjustment; meter accuracy.
- R 460.2362 Determination of adjustment.
- R 460.2363 Refunds.
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- R 460.2365 Consumption data records.

PART 7. SHUTOFF OF SERVICE

- R 460.2371 Conditions for establishing gas service; liability; notice and record of inability to establish service; refusal of service to customer using other gaseous fuel; exception.

Refer to the Company's approved Rule C5.7, Use of Service.
Refer to the Consumer Standards and Billing Practices for Electric and Gas Residential Service , Rule B2., R 460.128, Applicability.

- R 460.2372 Gas facilities hazard.
- R 460.2373 Shutoff of service.

Refer to the Consumer Standards and Billing Practices for Electric and Gas Residential Service , Rule B2., R 460.136, Emergency Shutoff. Refer to the Company's approved Rule C5.6, Access to Customer's Premises.

- R 460.2374 Customer notification of shutoff of service.
- Refer to the (1) Consumer Standards and Billing Practices for Electric and Gas Residential Service, Rule B2, R 460.137, R 460.138

R 460.139, R 460.140 and R 460.141, Commercial and Industrial Billing Practices for Nonresidential Customers and Multifamily Dwelling Customers, Rule B4, R 460.2084, and Company approved Rule C5.11, Discontinuance of Service.

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- B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R 460.101 - R 460.169)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000101&Dpt=&RngHigh=48702110

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- R 460.102 Definitions.
- R 460.103 Discrimination prohibited.
- R 460.104 Conduct of proceedings.
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- R 460.109 Deposit for new customer.
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PART 4. METER READING PROCEDURES, METER ACCURACY, METER ERRORS AND RELOCATION

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B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R 460.101 - R 460.169) (Contd)

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- R 460.130 Personnel procedures.
- R 460.131 Publication of procedures.
- R 460.132 Access to rules and rates.
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- R 460.134 Inspection.
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- R 460.137 Shutoff permitted.
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- R 460.141 Manner of shutoff.
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- R 460.143 Shutoff prohibited.
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- R 460.145 Listing of energy assistance programs.
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Eugene N. Dubay
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Port Huron, MI

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(Continued From Sheet No. B-4.00)

B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R 460.101 - R 460.169) (Contd)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000101&Dpt=&RngHigh=48702110

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- R 460.159 Filing procedures.
- R 460.160 Informal appeal procedures.
- R 460.161 Interim determination.
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- R 460.166 Same dispute.
- R 460.167 Formal appeal.
- R 460.168 Other remedies.
- R 460.169 Scope of rules.

B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND (R 460.2601 - R 460.2625)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002601&Dpt=&RngHigh=48702110

PART 1. GENERAL PROVISIONS

- R 460.2601 Application of rules.
- R 460.2602 Definitions.

PART 2. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND

- R 460.2621 Uncollectibles allowance recovery fund.
- R 460.2622 Annual deposits.
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B4. COMMERCIAL AND INDUSTRIAL BILLING PRACTICES (R 460.2071 - R 460.2086)

(Applicable to nonresidential customers and Multifamily Dwelling Service Rate A-1 customers)

http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002071&Dpt=CI&RngHigh=

- R 460.2071 Applicability; purpose.
- R 460.2072 Definitions.
- R 460.2074 Selection of rate
- R 460.2075 Meter reading interval.
- R 460.2076 Cycle billing.
- R 460.2077 Billing information.
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- R 460.2081 Billing errors.
- R 460.2082 Customer complaints; investigation; records.

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- B4. COMMERCIAL AND INDUSTRIAL BILLING PRACTICES (R 460.2071 - R 460.2086) (Contd)
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002071&Dpt=CI&RngHigh=

R 460.2083 Customer deposits.

Refer to the Company's approved Rule C5.2, Credit, Deposits and Guarantees

R 460.2084 Discontinuation, termination or denial of service.

Refer to the Technical Standards for Gas Service, Rule B1., R 460.2301, (f), (l) and (n), Definitions for Hazardous and Potentially Hazardous Conditions and Required Access, and Rule B1., R 460.2373, Shutoff of Service, and to the Company's approved Rule C5.11 Discontinuance of Service.

R 460.2085 Settlement agreement.

R 460.2086 Default of settlement agreement.

ADDITIONAL ADMINISTRATIVE RULES

* Waivers may have been granted by the Commission to the Company for certain portions of the administrative rules below .

- B5. PRACTICE AND PROCEDURES BEFORE THE COMMISSION R 460.17101 - R 460.17701
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46017101&Dpt=CI&RngHigh=
- B6. FILING PROCEDURES FOR ELECTRIC, WATER, STEAM AND GAS UTILITIES R 460.2011 - R 460.2031
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002011&Dpt=CI&RngHigh=
- B7. RESIDENTIAL CONSERVATION PROGRAM STANDARDS R 460.2401 - R 460.2414
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002401&Dpt=CI&RngHigh=
- B8. PRESERVATION OF RECORDS OF ELECTRIC, GAS AND WATER UTILITIES R 460.2501 - R 460.2582
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46002501&Dpt=&RngHigh=48702110
- B9. MICHIGAN GAS SAFETY STANDARDS R 460.20101 - R 460.20606
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46020101&Dpt=&RngHigh=48702110
- B10. PRODUCTION AND TRANSMISSION OF NATURAL GAS R 460.851 - R 460.875
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46000851&Dpt=CI&RngHigh=
- B11. UNIFORM SYSTEM OF ACCOUNTS FOR MAJOR AND NONMAJOR GAS UTILITIES R 460.9021, R 460.9039
http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=46009021&Dpt=CI&RngHigh=
- B12. RATE CASE FILING REQUIREMENTS FOR MAJOR GAS UTILITIES
http://www.cis.state.mi.us/mpsc/orders/archive/pdfs/U-10039_01-17-1992.PDF